# JOB GUIDELINES

# DIRECTOR, CENTRAL SERVICES

OPEN AIR CAMPAIGNERS, U.S., INC.

(Revised January, 1992)

# DIRECTOR, CENTRAL SERVICES

# **Purpose**

The purpose of the Director, Central Services is to serve the OAC/USA staff, National Board and local committees by providing administrative support services.

# **Objectives**

The purpose is fulfilled through the following objectives:

Give direction and counsel to the Management Team of the mission and assist them in the fulfilling of their responsibilities;

Develop programs and plans for the future of the Central Services Department and its respective ministries with the assistance of the Management Team;

Keep the Management Team informed of the overall operation of the Central Services Department;

Give direction and counsel to OAC/USA staff, National Board and local committees and assist them in the fulfilling of their responsibilities;

Be available to assist OAC/USA staff, National Board and local committees in developing programs;

Be willing to assist OAC/USA staff, National Board and local committees in preparing, planning and promoting new areas of ministry.

### **Accountability**

The Director of Central Services is accountable to the General Director/Management Team.

### **Qualifications**

Personally accepted Jesus Christ as Lord and Savior;

Be a spiritually mature person, evidencing consistent fruits of the Holy Spirit resulting in a life truly surrendered to God and controlled by the Holy Spirit;

Possess a genuine burden for the lost and a burning desire to see the Gospel clearly proclaimed, particularly through effective open-air evangelism;

Demonstrate experience and zeal in Christian service and be assured of a call into missionary service;

Exhibit a restful trust in God for the supply of all spiritual, emotional, physical and financial needs;

Have a background of experience and training which has equipped them for specific ministry with OAC as deemed necessary by the mission;

Be a member, in good standing, of a Bible-believing church;

Have documented proof of ordination, commissioning, licensing or other form of official acknowledgment from their local church indicating approval of this individual to missionary service;

Display soundness of faith and doctrine and have accurate knowledge of the fundamental truths of the Scriptures;

Be able to communicate clearly;

Manifest a love for God as demonstrated by communion with God and the study of His Word;

Able to work harmoniously with others;

Display a cheerful willingness of prompt obedience to those God has placed in authority over them;

Manifest a team spirit and willingness to serve both as a team leader as well as team member;

Willing to abide by the Articles of Incorporation, Bylaws and Policy Manual of Open Air Campaigners.

### **Function**

### How elected

Upon recommendation by the General Director/Management Team, the Director of Central Services shall be appointed by a two-thirds (2/3) vote of the National Board of Directors.

# Length of appointment

The length of appointment is for an indefinite period of time unless otherwise stipulated at the time of appointment. Should separation be desired by either the mission or the General Director/Management Team, a minimum of three months' notice shall be given unless there is just cause for an earlier separation.

### **Position**

The Director of Central Services is a member of the Management Team of the mission and is authorized to conduct his responsibilities in accordance with the Policy Manual.

# **Conduct**

The Director of Central Services shall at all times conduct himself in a manner bespeaking a servant of the Lord and Christian gentleman, keeping in mind that his conduct reflects upon the Lord, the mission, and himself.

# **Authority**

The Director of Central Services has authority to initiate action and independently handle routine functions of the Central Services office.

# Responsibilities

Oversee the use and maintenance of the Central Services office;

Develop and maintain contacts for legal and financial consultation of the mission as needed;

Oversee the general administrative ministry of OAC/USA;

### **Duties**

Maintain regular contact with staff, committeemen, board and other interested friends of the work (ie FEEDBACK, OAC/USA UPDATE, ETC.);

Maintain staff mailing lists and produce related labels/printouts upon request;

Build, stock, order, ship, and fill orders related to open-air training materials;

Keep up-to-date staff address listings and publish current address directories;

Oversee preparation of individual, branch and other prayer/newsletters as needed;

Handle telephone inquiries and relay information to appropriate people as necessary;

Set up, assemble, and maintain records and files on matters relating to the office;

Organize correspondence of a routine administrative nature;

Control petty cash;

Train new business office personnel;

See that an annual audit is conducted by an outside CPA;

Oversee the follow-up correspondence Bible course ministry;

Delegate various jobs (prayer agendas, routine documents, etc.);

Assist missionaries by purchasing and shipping items requested;

Caring for all incorporation papers, bylaws, tax-exemption forms, policy manuals and their revision;

Assist the General Director/Management Team, branch committees and National Board of Directors in special administrative projects;

Be involved in open-air meetings;

Distribute mail to proper people;

Oversee maintenance of office equipment;

Schedule meetings and activities of various staff as requested;

Compose accounting office monthly thank you letter to send with donor receipts;

Represent the mission in churches and educational institutions as time and schedule permit;

# **Relationships and Communication**

Open communication and healthy ministry relationships are essential ingredients to a God-honoring operation. The following are some primary and secondary relationships we need to maintain carefully:

# **Primary**

**Board of Directors** 

Management Team

**Branch Director** 

Local branch staff

Local branch volunteers

Branch committee members

Local church leaders

Prayer and financial supporters

# **Secondary**

General Christian public

Other mission agencies and mission personnel

Christian colleges and schools

### **Standard of Performance**

At least once each year, the Director of Central Services will receive an evaluation by the General Director/Management Team. The standards of faithfulness, excellence, punctuality, maturity of attitudes, and effectiveness in communication will be considered.